

2016 Annual Report

# Transforming Health & Wellness in Dodge County



# Safety, Quality a Top Priority

## BDCH Awarded Prestigious Top Rural Hospital Distinction for Third Consecutive Year

For the third consecutive year, Beaver Dam Community Hospital (BDCH) was named to The Leapfrog Group's coveted annual list of Top Hospitals in 2016. An elite distinction awarded to hospitals nationwide for demonstrating excellence in hospital safety and quality through the Leapfrog Hospital Survey, the Leapfrog Top Hospital award is given to less than 3 percent of all eligible hospitals.

BDCH is still the first and only rural community hospital in Wisconsin to receive this distinguished award, which was announced at Leapfrog's Annual Meeting and Top Hospital Awards on December 6, 2016, in Washington, D.C.

"Through the Blue Zones Project®, BDCH has made a commitment to our region to help improve our overall health and wellness," said Kim Miller, FACHE, BDCH President and CEO. "With a laser focus, we have also been working on continually improving the level of quality and patient safety for those who have entrusted us with their care. Earning this honor for the third consecutive year is a reflection of the talent and dedication shown by the BDCH Medical Staff physicians and advanced practitioners, our employees, volunteers, BDCH Leadership and our partners in the region."

BDCH was one of 115 Top Hospitals recognized nationally by The Leapfrog Group, including:

- 21 Top Rural Hospitals
- 56 Top General Hospitals
- 29 Top Teaching Hospitals
- 9 Top Children's Hospitals

The selection of Top Hospitals is based on the results of the 2016 Leapfrog Hospital Survey. Performance across many areas of hospital care is considered in establishing the qualifications for the award, including infection rates, maternity care, and a hospital's ability to prevent medication errors.

Thanks to the commitment to these critical areas, **BDCH is also one of only 113 hospitals nationwide to earn 'A' grades for patient safety four consecutive years by The Leapfrog Group.**

To see the full list of institutions honored as a 2016 Top Hospital, please visit [www.leapfroggroup.org/tophospitals](http://www.leapfroggroup.org/tophospitals).



From left are Dr. Anne DeGreve; Kelly Boelter, RN; Mel Bruins, Chief Talent Officer; Dr. Jason Smith, Chief Medical Officer; Kim Miller, FACHE, President and CEO; Sue Sutter, BDCH Board of Directors Vice Chair; and Colette Smith, Director of Inpatient Nursing.



**Leah Binder**  
President & CEO  
The LeapFrog Group

"Being acknowledged as a Top Hospital is an incredible feat achieved by less than three percent of hospitals nationwide. With this honor, Beaver Dam Community Hospital has established its commitment to safer and higher quality care. Providing this level of care to patients in the Dodge County region requires motivation and drive from every team member. I congratulate the board, staff and clinicians, whose efforts made this honor possible."



## Three Years in a row!



## A New Path for Dodge County

Dodge County is on the precipice of an exciting journey that could transform the way we view health and wellness for generations to come.

As we build toward the kickoff of the Blue Zones Project® this spring, I can't help but look back at the past few years as we renewed and strengthened our dedication to improving the wellbeing of the residents, patients and children in the Dodge County region.

A desire to facilitate and inspire positive change has been one of the drivers of my efforts since I entered health care. It is rewarding to see growth and development that supports our residents and the region we call home.

When I became BDCH President and CEO in 2006, dedication to improving quality of care and patient safety was priority No. 1. Through tremendous hard work and team effort, quality and safety metrics have risen each year as our mission of delivering health care excellence to our region continues to strengthen.

During this time we were also constantly looking for ways to implement positive change in Dodge County's population health, a passion of mine for many years.

In 2013, the opportunities to reshape population health crystalized in the form of the Dodge Jefferson Healthier Community Partnership Community Health Needs Assessment. Our county's struggles with obesity, tobacco use, inactivity, binge drinking and access to nutritious food were plain to see, providing challenges and opportunities for those of us intent on making Dodge County the healthiest in Wisconsin.

My vision to bring together a group of dedicated regional stakeholders from schools, businesses, local governments, health care organizations, fitness centers and more to address these issues resulted in the formation of the Healthy Communities, Healthy Lives initiative. Great work was conducted by this group.

The Blue Zones Project had previously caught my eye, but when I discovered they had begun working with rural communities, I contacted them immediately to see what it would take to make Dodge County a Blue Zones Project community.

The process, which included informational meetings, public presentations and community assessments, eventually led to the announcement in October 2016 that BDCH was sponsoring a three-year initiative that would make Beaver Dam, Juneau, Horicon and Mayville the first Blue Zones Project communities in Wisconsin!

Blue Zones brings in a diverse group of health and wellness experts from around the country, and along with local volunteers, creates a collective consciousness of wellbeing. This collaboration brings the community's individual efforts together, moving everybody in the same direction, working toward the mutual goal of improved health and wellness.

At BDCH, we couldn't be more excited about the possibilities that exist with the Blue Zones Project and the improvement of regional health and wellness. We look forward to working with everyone on our shared goal of maximum wellbeing.

BDCH has also continued to strengthen quality of care, expand breadth of services, implement state-of-the-art technology and improve resource efficiency so those needing care at Beaver Dam Community Hospital receive the safest and highest quality care possible, close to home.

This breadth of accomplishment is possible only through tremendous vision, leadership, cooperation and effort. This begins with the BDCH Board of Directors and the Executive Leadership Team, which proactively sets the organization upon a strategic course that ultimately rewards the trust placed upon us by our region's residents when we are chosen to deliver care.

This vision would mean nothing, however, if not for the dedicated BDCH professionals who implement it with diligence, persistence and dedication. The BDCH Medical Staff, advanced practitioners, nurses, support staff and volunteers have repeatedly shown that their focus on providing compassionate care to every patient, resident and child every day is ultimately what makes BDCH a successful health care system, employer and community institution.

The ability to care for you and your family is an honor and responsibility we treat solemnly. We thank you for your continued trust and look forward to the chance to work closely together on improving regional wellbeing through the Blue Zones Project and beyond.

Yours in health,

Kim Miller, FACHE  
BDCH President and CEO

# Quality You Can Count On

## Commitment to Improvement Brings Results

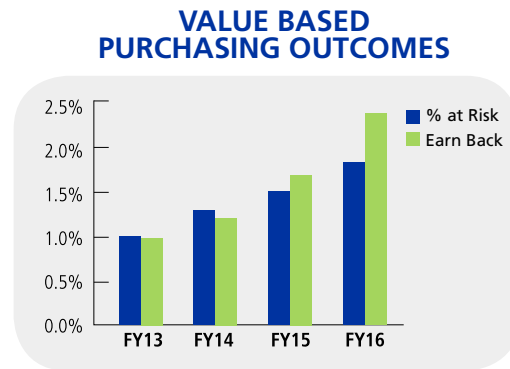
At Beaver Dam Community Hospital, providing the patients of our region with the safest, highest quality care is our top priority. This is one reason BDCH is so proud to have received the prestigious Top Rural Hospital Award from The Leapfrog Group (Page 2) for the third consecutive year in 2016.

We are also proud of the single-minded focus our physicians, providers and staff have had on not only maintaining our high levels of patient safety and quality, but in improving them as well. Previously used quality composite scores by the Centers for Medicare and Medicaid Services (CMS) reflected that dedication, as BDCH continually improved every year between 2007 and 2014.

In recent years, CMS moved to Value-Based Purchasing as a way to measure, report and reward excellence in health care outcomes. The idea is to improve health care quality by linking Medicare's payments to hospitals to the quality of care that is provided. BDCH has also excelled under this system.

In fiscal year 2016, hospitals faced a loss of up to 1.75 percent of Medicare payments for low quality scores. BDCH, meanwhile, not only earned back the entire 1.75 percent through high quality, but was awarded an additional .64 percent!

We attribute this achievement to our dedicated practitioners, who are committed to continuously tracking, measuring and evaluating clinical quality measures, implementing improved quality initiatives and strengthening the foundation of quality and safety that has been built at BDCH.



BDCH offers many employee-led wellness classes, including Tai Chi, led by Tamara Freeman.



BDCH is accredited by the Joint Commission, the College of American Pathologists and the American College of Radiology. Hillside Home Care and Hospice and Hillside Manor are also accredited by the Joint Commission.



## BDCH Earns 'A' for Patient Safety For Fourth Consecutive Year

In 2016, BDCH became one of only 113 hospitals in the country to earn its fourth straight 'A' grade from the Leapfrog Group, which rates how well hospitals protect patients from accidents, errors, injuries and infections.

The Hospital Safety Grade is calculated under the guidance of the nation's leading patient safety experts using 30 measures of publicly available hospital data to assign A, B, C, D and F grades to more than 2,600 U.S. hospitals each year.

# Wellness, By Example

## BDCH Again Recognized as Platinum-Level AHA Fit-Friendly Worksite

As shown through our efforts to bring Blue Zones Project® to Dodge County, BDCH is committed to improving the health and wellness of our region. As one of the region's largest employers, we believe that effort should begin from within.

That's why we've continued to expand our award-winning employee wellness program, which now includes a dedicated Wellness Committee, internal Wellness Newsletter, employee-led fitness classes, incentives for employees to maintain wellness, healthy team-building initiatives, improved menu options in the BDCH Café, and much more.

This work has caught the attention of the American Heart Association, which has named BDCH a Platinum-level Fit-Friendly Worksite for the second consecutive year.

# In The Zone

## BDCH, Blue Zones Project® Partner to Improve Wellness

The vision BDCH President and CEO Kim Miller had for Dodge County in 2013 is much closer to realization after an exciting 2016.

In 2013, the Dodge Jefferson Healthier Community Partnership health assessment of Dodge County identified several critical health issues, including obesity, chronic disease and binge drinking. Committed to making Dodge County the healthiest in the state, Miller formed the Healthy Communities, Healthy Lives initiative as regional stakeholders came together in an effort to improve our region's overall health and wellness.

In 2015, BDCH began working with Blue Zones on assessing the readiness of the Dodge County region, and in 2016, it was finally announced that BDCH was sponsoring an initiative that would make Beaver Dam, Horicon, Juneau and Mayville Wisconsin's first Blue Zones Project® communities!

A subsequent Community Health Needs Assessment was conducted by BDCH in 2016, reinforcing the need for access to health care services, improved nutrition and physical activity and more.



In Spring 2017, Blue Zones Project will officially kick off a three-year partnership with the Dodge County region. Excitingly, Dodge County will be the pilot community for Blue Zones Project's new alcohol program as well.

For more information on Blue Zones Project or to find out how you can get involved, visit [dodgecounty.bluezonesproject.com](http://dodgecounty.bluezonesproject.com).

**From left are Kim Miller, BDCH President and CEO; Tony Buettner, Blue Zones Project; Jon Werger, Blue Zones; Linda Klinger, BDCH Director of Rehabilitation and Wellness and BDCH Blue Zones Project Lead.**

Blue Zones Project is a growing nationwide well-being improvement initiative designed to make healthy choices easier - community by community - through permanent changes to environment, policy and social networks. It draws upon more than 200 evidence-based practices to help restaurants, schools, churches, grocery stores and worksites make sustainable changes that encourage healthier choices.

Blue Zones brings in national experts, who work with local leaders and volunteers to implement a comprehensive plan for improving community health and wellness. Working with these experts, Dodge County residents who volunteer to work on local committees will drive the change it wants to see by shaping its priorities.



**BDCH Chef Kylie Peltier harvesting from one of BDCH's 19 organic gardens.**



**Marla Noordhof, MSN, BDCH Education Manager (left) and Renee Almeida, RN, BDCH Educator.**

# Better Every Day

## Process Improvement Enhances Care, Minimizes Waste

Beaver Dam Community Hospital's process improvement journey has been generating momentum for several years, and the third year of our Lean-inspired efforts have taken us to new heights of efficiency as the fifth value stream to be involved with the Rapid Improvement Events (RIE) process begins in 2017.

Over the past several years, BDCH has been nationally recognized for safety and quality. Maintaining a focus on process improvement is one way to ensure we raise the bar every year and continue to deliver excellence for our patients, residents and children.

In 2016, we continued to use RIEs to examine the current state of our processes, gain insights, identify hurdles and implement strategies for improvement. With patient care as our focus, we used Lean concepts to improve processes, which promotes care delivery in a more efficient and effective manner.

One beneficial byproduct of our RIEs is the improved teamwork and camaraderie that is developed as physicians, advanced practitioners and staff from departments throughout the hospital come together to create solutions that better our organization and improve our level of service to the community.

In 2016, we added a fourth Value Stream as Surgery joined Inpatient, Revenue Cycle and the Emergency Department. Throughout the year, we completed 39 events with 256 employees, and since the inception of the RIE in 2014, more than 38 percent of BDCH employees have participated in at least one RIE.

### Highlights of BDCH's 2016 Process Improvement journey include:

- Using lean concepts to implement the Robotic Assisted Surgery Program. A multi-disciplinary team focused on planning and ensuring that the new service was successfully implemented launched the program in a tight time frame.
- A process that increases the accessibility of discharge medications to patients. If patients choose to have their discharge prescriptions filled at the BDCH pharmacy they will be delivered to their hospital room at the time of discharge, eliminating the need to make a stop at the pharmacy on their way home.
- The creation of a process known as Financial Clearance. This process verifies insurance coverage, completes the pre-authorization process, and runs a financial estimate of expected services. A financial clearance staff member then reaches out to the patient to explain this information, including possible out-of-pocket expenses and payment plans.
- Sixty-three percent faster medical imaging results for those visiting the Emergency Department

# Expanding Services

## Meeting the changing needs of our region

Each year, BDCH addresses the growing and changing needs of the region it serves by upgrading technology, providing further education and adding new service lines. This helps improve the level of care available to the patients, residents and children who entrust us with their care, while allowing them to remain close to home while receiving the same safe, high-quality care they expect in larger, tertiary hospitals.

### Robotic Surgery

In September 2016, BDCH performed its first minimally invasive robot-assisted surgery using the state-of-the-art da Vinci XI™ Robotic Surgical System. The acquisition of the technology was made possible in large part to a \$1 million gift from a generous local donor.

The da Vinci system allows specially trained surgeons to use smaller incisions, resulting in less pain, quicker recovery and a quicker return to normal activity. The robot acts as an extension of the surgeon's eyes and hands, providing greater flexibility and allowing access to hard-to-reach areas. A magnified 3D high-definition viewing area also improves surgical precision.

BDCH Surgical Specialists has two general surgeons trained in robotic surgery, Dr. Paul Palmer and Dr. Janie Myers. Dr. Myers joined the BDCH team in April 2016 to help expand our region's access to general surgery services.

### Direct Access

Direct Access physical therapy, which allows patients to go directly to see BDCH's highly-trained physical therapists with certain chronic conditions that may not require another referral physician's visit, is now an option for our region's residents. Care is still coordinated with your physician, but you are able to bypass other perhaps unnecessary time-consuming steps and begin beneficial treatment immediately.

### Dr. Robert Seipel

In June, the BDCH Orthopedics & Sports Medicine Clinic welcomed Dr. Robert Seipel to the practice. Dr. Seipel has improved regional access to specialized orthopedic care. He offers general orthopedic surgery and sports medicine and also is a foot and ankle surgery subspecialist.

### New in 2017

In 2017, BDCH is adding Durable Medical Equipment and Chiropractic service lines to its continuum of care.



Dr. Paul Palmer and Dr. Janie Myers with the da Vinci XI Robotic Surgical System.



Dr. Robert Seipel, Orthopedic Surgeon



**BDCH President and CEO Kim Miller, FACHE, accepted the Health Transformation Award from The Alliance in 2016.**

# Recognized for Excellence

## Commitment to Providing Safety, High-Quality Care Results in State, National Awards

Beaver Dam Community Hospitals, Inc.'s mission of delivering excellence across a continuum of services, and its dedication to continuously improving our level of care once again drew the attention of numerous state and national organizations that honor the patient-centered achievements of health care organizations. It is an honor that so many of our region's residents entrust us with their care each year, and gratifying that our commitment to providing you with the safest and highest quality care possible continued to be recognized in 2016.

### Top Rural Hospital



BDCH is the only Wisconsin hospital to earn The Leapfrog Group's prestigious Top Rural Hospital distinction, and has now earned it three consecutive years. In 2016, Top Hospital honors were bestowed upon less than 3 percent of all eligible hospitals, and recognized excellence in hospital safety and quality.

### Home Care 5-Star Rating



BDCH Hillside Home Care achieved a 5-star rating for Patient Satisfaction from Home Care Compare in November 2016. BDCH Director of Hillside Home Care and Hospice Lisa White also earned the Leadership Award from the Wisconsin Association of Home Care.

### 'A' for Patient Safety



In October 2016, BDCH became one of only 113 hospitals in the country to earn an 'A' for Patient Safety from the Leapfrog Group for four consecutive years. This is the highest grade possible for protecting patients from accidents, errors, injuries and infections.

### Health Transformation Award



BDCH's commitment to improving population health and offering high-quality care to Dodge County residents in 2016 caught the eye of The Alliance, a Madison-based not-for-profit cooperative of employers across the Midwest. The Alliance rewarded BDCH with its Health Transformation Award in May 2016.

### Hillside Manor Earns 5-Star Rating



At the end of 2016, BDCH Hillside Manor held an excellent, 5-star rating from the Centers for Medicare & Medicaid (CMS). The Five Star Rating system rates each nursing home on health inspections, staffing and overall quality measures.



# A Solid Foundation

## Proactive, Measured Approach Leads to Continued Growth and Performance

In fiscal year 2016 (July 1, 2015 to June 30, 2016) BDCH continued to maintain its financial stability and volume growth. Outpatient, Clinic, and Emergency Room and Urgent Care visits continue to increase, which is reflected in our net patient revenues.

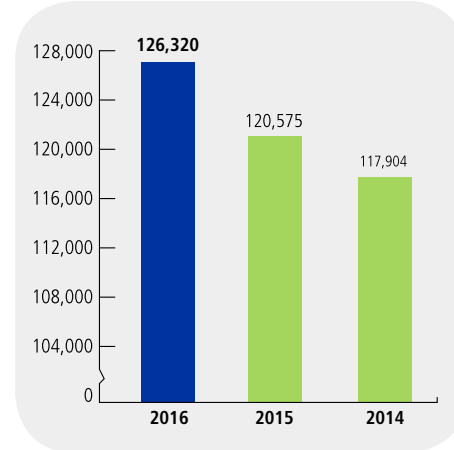
A critical measure of financial strength and stability, BDCH's Days of Cash on Hand remains almost double the industry standard, reinforcing our strong cash position. This provides a measure of certainty in an industry that has witnessed its share of volatility over the past several years, and provides the flexibility and agility to make investments in services when opportunities for growth and expansion present themselves.

### Community Care - Support for the Community

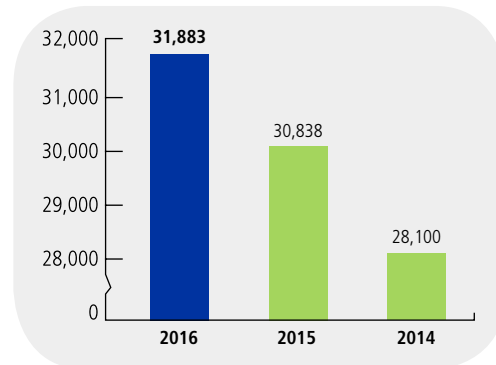
Stress is a detriment when it comes time to focus on recovery from surgery or illness. This was one reason BDCH established the Community Care program, to provide help to uninsured patients and their families who require assistance with debts at BDCH.

Our dedication to this cause has only grown over the years. After markedly streamlining the application process to better serve those who qualify, the number of patients and families served by the BDCH Community Care Program has soared. In 2016, BDCH provided more than \$1.9 million in coverage, doubling the amount provided in 2015.

### OUTPATIENT & CLINIC VISITS



### EMERGENCY ROOM VISITS & URGENT CARE



In the front from left are Dr. Effie Siomos, Kim Miller, FACHE, BDCH President & CEO, and Dr. Uma Suri. In the back are Marla Noordhof, Dr. Daniel La Voie, Dr. Eric Kotal and Dr. Cristin Newkirk-Thompson.

# Taking the Lead

## Connecting physicians to better serve the region, into the future

"Leadership is practiced not so much in words as in attitude and in actions."

A group of committed, dedicated and talented physicians with Beaver Dam Community Hospital took that sentiment to heart this year by participating in a 10-month leadership training journey as part of the Physician Leadership Institute. The group met each month with staff from the Center for Transformation and Innovation (CTI) and was provided the tools and insight to maximize their potential as physician leaders within our region, providing vision and leadership into the future.

The program recognizes the critical role physicians can play in transforming our health care systems and the importance of administration and physicians leading initiatives together and working on opportunities that will affect the future of health care.

PLI training sessions were led by national experts and faculty on topics of health care's future and in leading through change. In addition to participating in monthly group meetings, they divided into two work groups coached by PLI staff to address challenging health care projects related to value-based care and the management of patients with a chronic disease.

"The Physician Leadership Institute is a transformative process, and has lit a fire in each of us," said Dr. Cristin Newkirk-Thompson, a family practice physician with the BDCH Medical Clinic in Columbus. "Having gone through the process, I'm more comfortable being a physician leader and realize the vast opportunities for growth as it pertains to physician engagement and collaboration between organization leadership and its physicians. There is so much more each of us can do, and the Physician Leadership Institute helped open our eyes to that potential."

### Financial & Statistical Overview

	2016	2015	2014
Net Patient Revenue	\$ 95,184,276	\$ 91,902,096	\$ 92,413,402
Other Revenue	\$ 9,978,784	\$ 9,234,040	\$ 13,330,792
Total Revenue	\$ 105,163,060	\$ 101,136,136	\$ 105,744,194
Operating Expenses	\$ 100,967,294	\$ 93,847,960	\$ 96,955,476
<b>Income from Operations</b>	<b>\$ 4,195,766</b>	<b>\$ 7,288,176</b>	<b>\$ 8,788,718</b>

### Community Service Investments

	2016	2015	2014
Loss on Medicaid Patients	\$ 3,934,000	\$ 4,932,893	\$ 4,147,884
Community Care	\$ 1,946,881	\$ 950,142	\$ 727,610
Church Health Services	\$ 73,587	\$ 38,496	\$ 212,991
Health Education & Community Outreach	\$ 452,200	\$ 27,411	\$ 53,685
Supplies & Equipment Donation	\$ 748	\$ 19,487	\$ 17,867
Health Fairs & Community Events	\$ 77,303	\$ 82,747	\$ 50,788
<b>Total</b>	<b>\$ 6,484,719</b>	<b>\$ 6,051,176</b>	<b>\$ 5,210,825</b>
% Community Service \$s to Operating Expenses	6.4%	6.4%	5.4%

# Board of Directors

## Strengthening our Region's Health and Wellness

Serving on the BDCH Board of Directors and working every day to ensure our region continues to have convenient access to high-quality health care is an honor and a privilege. As stewards of a critical regional institution, our volunteer board of dedicated citizens is committed to providing the necessary vision and leadership required to proactively navigate the constantly changing health care landscape.

The work is challenging and rewarding. It is gratifying to hear stories about how the compassionate care our region's residents receive at Beaver Dam Community Hospital make a positive difference in their life or the lives of their loved ones. It reinforces the importance of the work we do, the priorities we pursue and the strategies we implement.

We are thankful for the opportunity to serve the wonderful citizens of Dodge County and beyond and for the chance to work with the caring and professional people at BDCH. From the BDCH Leadership Team, to the physicians and advanced practitioners of the BDCH Medical Staff, clinicians, nurses, support staff and volunteers, our region is blessed to have such a dynamic collective of individuals with the unified purpose of delivering excellence to every resident, patient and child, every day.

It's no accident BDCH continues to receive national recognition for its quality and patient safety. The Board of Directors' priority for transparency and process improvement is shared by the BDCH Leadership Team and the organization as a whole. We are a unified team with a unified goal of improving the health and wellness of Dodge County.

This single-minded effort is why we supported BDCH President and CEO Kim Miller's vision of bringing Blue Zones Project® to Dodge County and look forward to watching our region transform into communities which help make the healthy choice, the easy choice.

Thank you once again to all who have partnered with us to make BDCH the great community pillar, health care institution and employer that it is today. We look forward to an even healthier tomorrow.

Yours in wellness,

**Karla Chase**  
*BDCH Board Chair*



Karla Chase, with husband Tim



**Sue Sutter**  
*Vice Chair*



**Doug Mathison**  
*Treasurer*



**Marsha Borling**  
*Secretary*



**Kim Miller**  
*BDCH President & CEO*



**Jim Kirsh**  
*Past Chair*



**Dr. Seth Barudin**  
*Chief of Staff*



**Lisa Davidson**



**Wade Fletcher**



**Terry O'Connor**



In the front row from left are Partners Co-President Nancy Steinback, Lois Sell, Cathy Lenz, Partners Co-President Arletta Trejo and Shirley Johnson. In the second row are Ramona Ross, Carolyn Kaul, Holly Christopherson, BDCH Foundation Assistant Deea Breunig and BDCH President and CEO Kim Miller. In the third row are Betty Michael, Gail Hope Henschel, Jermaine Sabourin, Carol Klas and BDCH Foundation President Wade Fletcher. In back are Jan Sheppard, Bernie Jeffries, BDCH Volunteer Manager Dan Moritz and Julia Lince.

# Partners in Health

## Volunteer Group Continues Valuable Work with BDCH

Working to make the Dodge County region the healthiest in Wisconsin is a team effort, and nobody exemplifies that team spirit like the Partners of BDCH.

If you spend any time at BDCH, you're bound to see someone with the Partners doing something to benefit BDCH and further our mission of delivering excellence.

These tireless, dedicated volunteers support BDCH all year long, running the BDCH Gift Shop, organizing the popular BDCH Craft Fair, hosting cookie sales and visits from the Nutman and other fundraising vendors, welcoming the community for the Annual Tree of Lights Celebration, and much more.

In 2016, their tremendous work resulted in another generous donation to the BDCH Foundation of \$45,000, bringing their total donations since 1997 to \$579,074.08!

Beaver Dam Community Hospitals, Inc. is incredibly grateful for everything the Partners of BDCH have done and continue to do to help enhance health and wellness in our community, as well as strengthen the bonds between BDCH and our region.



# Giving Back

## BDCH Foundation Raises \$298,000 in 2015-2016

The relationships forged between the Beaver Dam Community Hospitals Foundation, Inc. and regional residents, leaders, philanthropists, and volunteers are among the most rewarding we experience each year. Coming together with a singular purpose, to improve the health and wellness of our region's residents, builds trust, strengthens bonds and enhances the sense of community within each and every one of us.



**Duane and Kathy Foulkes,**  
2015-2016 Honorary Chairs



**Wade Fletcher**  
President

The 2015-2016 Annual Fund Campaign (Oct. 1, 2015 – Sept. 30, 2016) proved successful once again, raising nearly \$300,000 for the benefit of local health and wellness initiatives.

With the changing way hospitals are reimbursed for services, the BDCH Foundation's importance in ensuring our region has the critical health care infrastructure to promote healthier, happier lives and prevent and manage chronic disease will only grow in importance.

In addition to securing advancing technologies like minimally invasive robot-assisted surgery, the BDCH Foundation awards many external grants.

During the BDCH Foundation's last fiscal year, grant awards were provided for the following:

- \$5,000 – Beaver Dam Skate Board & BMX Park
- \$1,875 – Medicine Balls & Storage Racks, Lomira School District
- \$1,800 – Fuel Up to Play 60 Program, Horicon Junior/Senior High School
- \$1,500 – Cribs for Kids, Dodge County Human Services
- \$1,217 – Dodgeland Youth Activity Initiative, Dodgeland School District
- \$853 – Arthritis & Strong Women Exercise Programs, City of Beaver Dam Community Activities
- \$600 – Y5210 Program, Green Valley Enterprises

Since 2006, the Foundation has also granted a total of \$56,994 for 55 Automatic External Defibrillators, the most recent of which were awarded to the Beaver Dam Police Department and the Good Shepherd Lutheran Church.

The BDCH Foundation is grateful for everyone who has worked to help make the BDCH Foundation a success.



**John Moser**  
Vice President



**Karla Chase**  
Secretary



**Kim Miller**  
BDCH CEO



**Elisha Barudin**



**Denise Fitzsimmons**



**Keith Ghanian**



**Dr. Sharon Haase**



**Gail Hope Henschel**



**Carolyn Kaul**



**Brett Rechek**



**Nancy Steinback**



**Arletta Trejo**



# Our BDCH Medical Staff:

## Doing Extraordinary Things Every Day

The BDCH Medical Staff comprises primary care and 26 specialties and work across the continuum to provide health care where and when patients need it, day or night, seven days a week.

Our physicians practice in many medical, hospital-based and surgical specialties, and together create a team to support the care for each patient, resident and child.

Dr. Joseph Puccinelli  
*Orthopedics*

## BDCH Medicine

Physicians in medical specialties provide a wide range of primary and specialty care in the clinic, the hospital, nursing home, and home care and hospice. They are the focal point for helping patients manage complex conditions and chronic diseases.

### Cardiology

- Aggarwal, Niti, MD
- Bachhuber, Brian, MD
- Ballantyne, Ford, MD
- Bellissimo, Joseph, MD
- Danahy, Daniel, MD
- Deano, Roderick, MD
- Dhingra, Ravi, MD
- DiMusto, Paul, MD
- Dong, Sheng-Jing, MD
- Ewer, Steven, MD
- Goldman, Todd, MD
- Hughes, Patrick, MD
- Johnson, Heather, MD
- Jung, Frank, MD
- Kaji, Eugene, MD
- Kelly, Annie, MD
- Kleiber, Benjamin, MD
- Krishna, Jaya L., MD
- Kushner, Jeffrey, MD
- Lee, Peter, MD
- McDonnell, Kelly, DO
- Makkuni, Premraj, MD
- Moncher, Karen, MD
- O'Connor, Anne, MD
- Rahko, Peter, MD
- Riter, Henry, MD
- Saghir, Mohammed, MD
- Stein, James, MD
- Stone, Charles, MD
- Tattersall, Matthew, DO
- Teelin, Thomas, MD
- Tipnis, Parag, MD
- Wallhaus, Thomas, MD
- Wolff, Matthew, MD
- Zasadil, Mary, MD

### Dermatology

- Enz, Sarah, MD
- Passow, Tara, MD
- Zeeck, Elizabeth, MD

### Family Medicine

- Allen, Bradley, MD
- Augustson, Michael, MD

### Barudin, Seth, MD

*Chief of Staff*

- Buswell Cleary, Lindsey, DO  
*Ethics Committee Chair & Hillside Home Care, Hospice, and Manor Assistant Medical Director*

### DeVries, Jamie, MD

Guminski, Andrew, MD

Lambert, Erin, DO

Lambert, John, DO

Lee, JoAnn, MD

Lucarelli, Melissa, MD

McMillan, Paul, MD

Miller, Eric, MD

Nelson, Catherine, DO

Newkirk-Thompson, Cristin, MD

Rentmeester, Timothy, MD

Smith, Jason, MD

*Chief Medical Officer*

### Infectious Disease

Jean-Louis, Garry, MD

### Internal Medicine

Haase, Sharon, MD

*Cardiac and Pulmonary*

*Rehab Medical Director*

Kamin, Ifat, MD

Miller, Joel, DO

*Credentials Committee Chair*

Muchow, Amy, MD

*Hillside Home Care, Hospice,*

*and Manor Medical Director*

### Oncology

Hei, David, MD

Lubner, Sam, MD

McFarland, Thomas, MD

Makielski, Rory, MD

Rajguru, Saurabh, MD

### Neurology

Bradbury, Edward, MD

Chacon, Marcus, MD

Elliot, Jamie, MD

Jensen, Matthew, MD

### Nelson, Jacalyn, MD

Sattin, Justin, MD

Tarula, Erick, MD

Wheeler, Natalie, MD

### Pediatrics

Miesfeld, Jay, MD

Miesfeld, Jessica, MD

Peterson, Betsy, MD

*Performance Improvement Chair*

### Physiatry

Fowler, William, MD

### Rheumatology

Wilson, Virginia, MD

### Urology

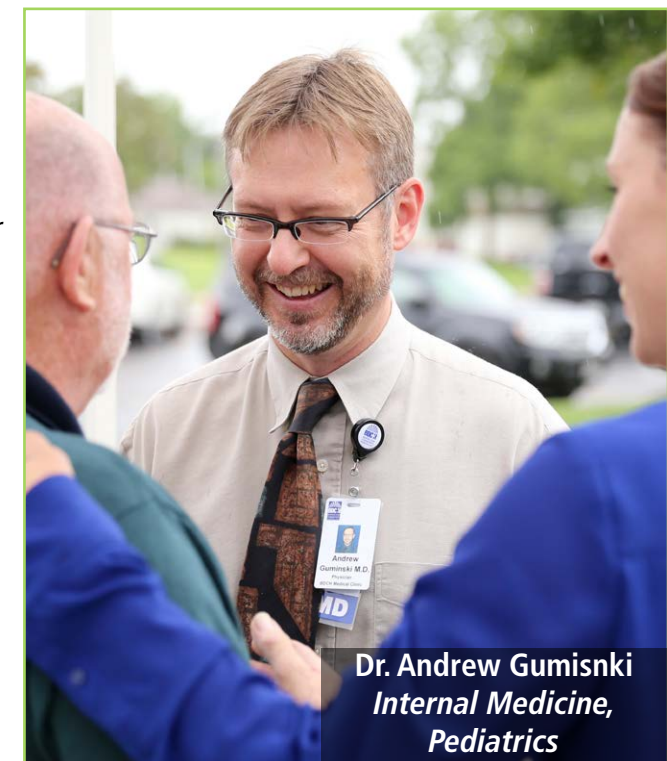
Hahnfeld, Lynn, MD

Kozler, Craig, MD

Manakas, Christopher, MD

Paolone, David, MD

Wozniak, Andrea, MD



Dr. Andrew Guminski  
*Internal Medicine, Pediatrics*

## Hospital-Based Practices

Hospital-based physicians work solely in the hospital, providing inpatient and outpatient care in the emergency department, imaging, surgery, medical-surgical unit, and the laboratory. BDCH partners with three different physician groups to provide these essential services.

### Anesthesiology

Fattouh, Maher, MD  
Goldsmith, Robin, MD  
Keehn, Douglas, DO  
Kelner, Stanislav, MD  
Podojil, Frank, DO  
*Anesthesia Medical Director*  
Zdrzilova, Lucia, MD

### Emergency Medicine

Aldinger, Glenn, MD  
Andreacos, Thanh, MD  
Brin, Michael, DO  
Correa, Laura, DO  
D'Angelo, Maureen, MD  
Dynkowski, Gerard, MD  
*Clinical Care Committee Chair*  
*Medical Staff Secretary/Treasurer/ER Medical Director*  
Falco, William, MD  
Foster, James, MD  
Goldberg, Richard, MD  
Gundersen, Gunnar, MD  
Hilander, Swen, MD  
Kotal, Eric, MD  
Neumann, Tonya, MD  
Polglaze, Kevin, DO  
Tovar, Richard, MD  
*Former Chief of Staff*  
Traktman, Michael, DO  
Tupesis, Janis, MD  
Zick, Robert, MD

### Internal Medicine - Hospitalist

Adejumo, Adetunji, MD  
Anaf, Edward, MD  
DeGreve, Anne, DO  
Gladden, Marc, DO  
Imran, Muhammad, MD  
LaVoie, Daniel, MD  
Ostromecki, Elzbieta, MD  
Sankineni, Bhanu, MD



**Dr. Frank Podojil**  
*Anesthesiology*

Shittu, Shefiu, MD  
Tsemo, Gislaine, MD

### Pathology

Ali, Laeekha, MD  
*Pathology Medical Director*  
Bertram, Heidi, MD  
Dayer, Anne, MD  
Ferber, David, MD  
Hollister, Winston, MD  
Hryciuk, Jeanne, MD  
Kelley, Scott, MD  
Li, Hongmei, MD  
Rusch, Susan, MD  
Schulte, Michael, MD

### Radiology

Amoli, Sean, MD  
Basham, Mark, MD  
Beres, Robert, MD  
Bessette, Peter, MD  
Blashke, Eric, MD  
Bloomgarden, Daniel, MD  
Breger, Robert, MD  
Chen, Yao, MD  
Cooley, Peter, MD  
Desai, Paresch, MD  
England, Kelly, MD  
Fillippone Jr., Robert, MD  
French, Christopher, MD  
Gibson, Daniel, MD

Hadjiev, Orlin, MD  
Hallenbeck, Katherine, MD  
Handrich, Stephen, MD  
Hardie, Robert, MD  
Hinke, David, MD  
Ho, Paul, MD  
Hurst, Emil, MD  
Jakubowski, Eric, MD  
Joshi, Jaideep, MD  
Kehoe, Michael, MD  
Krishnan, Megha, MD  
Lundeen, Brian, MD  
Mastey, Lynn, MD  
McNally, Madeline, MD  
Minor, Paul, MD  
Olson, David, MD  
Patel, Shirish, MD  
Rajkowski, Samuel, MD  
Rao, V.N., MD  
Rippl, Deidre, MD

*Radiology Medical Director*

Salton, Gregory, MD  
Sane, Shekhar, MD  
Schuster, Thomas, MD  
Shah, Hemant, MD  
Suriyanarayanan, Uma, MD  
Thompson, Nathan, MD  
Thottakara, Paul, MD  
Walker, James, MD  
Wells, Robert, MD  
Wenzel, Mark, MD

## Surgery

BDCH's board-certified surgeons offer a wide range of both innovative and traditional surgical procedures. General and gynecological surgeons utilize advanced minimally-invasive techniques, which reduces risk of infection, blood loss and recovery time.

### General Surgery

Bates, Maria, MD  
Haeblerlin, John, MD  
Myers, Janie, DO  
Nelson, Lawrence, DO  
Palmer, Paul, MD  
Randle, Reese, MD  
Sandstrom, Todd, MD  
Shada, Amber, MD  
Smith, Seth, MD  
Wilke, Lee, MD  
Young, Marc, MD

### Obstetrics/Gynecology

Adegoke, Rueben, MD  
Aldridge, Martha, MD  
Chaiwechakarn, Suchada, MD  
Dojacques, Sophie, MD  
England, Rebecca, MD  
Hansfield, Scott, MD  
Johnson-Keys, Kay, MD  
Keller, Andrea, DO  
Lawrence, Lakesha, MD

Ostermann, Kenneth, MD  
Plementosh, Nicky, MD  
Shemshedini, Teuta, MD  
Siomos, Effie, MD

### Ophthalmology

Castillo, Thomas, DO  
Schoff, Erik, MD  
Wilkins, Jay, MD

### Orthopedics

Dopf, Craig, MD  
Puccinelli, Joseph, MD  
Seipel, Robert, MD

### Otolaryngology

Isenberg, Jason, MD  
Yaish, Danny, DO  
*Sleep Lab Medical Director*



**Dr. Deidre Rippl**  
*Radiology Medical Director*

### Podiatry

Hansen, Rolf, DPM

### Psychology

Marceil, Joseph, PhD

### Vascular Surgery

Acher, Charles, MD  
Bennett, Kyla, MD  
Hoch, John, MD

### Chiropractic

Shier, Benjamin, DC



**Dr. Anne DeGreve**  
*Hospitalist & Wound Care*

## Discrimination is against the law!

Beaver Dam Community Hospitals, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

BDCH, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

BDCH, Inc. provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

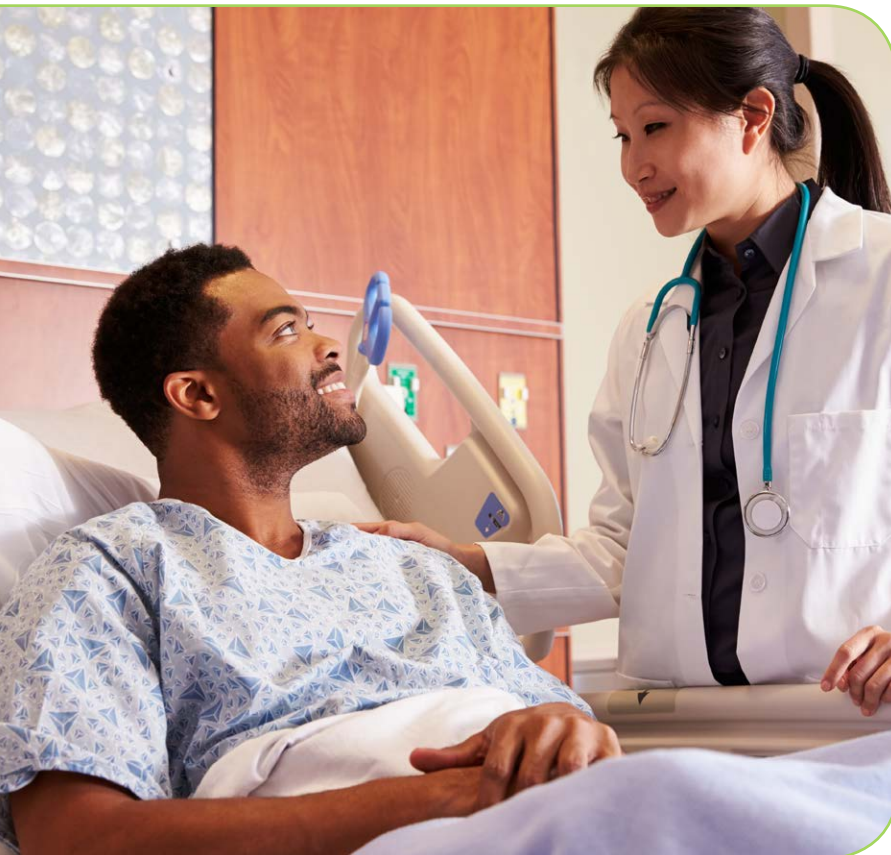
BDCH, Inc. provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Information written in other languages.

If you need these services, contact Wendy Ostrander, Director of Medical Records at 920-887-4036.

If you believe that BDCH, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Wendy Ostrander, Director of Medical Records  
707 S. University Ave. Beaver Dam, WI 53916  
Office: 920-887-4036, Fax: 920-887-6691  
wostrander@bdch.org



You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Wendy Ostrander, Director of Medical Records is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building  
Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at  
<http://www.hhs.gov/ocr/office/file/index.html>.

## Discrimination is against the law!

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BDCH, Inc. proporciona asistencia y servicios gratuitos a las personas con discapacidades para que se comuniquen de manera eficaz con nosotros, como los siguientes:

- Intérpretes de lenguaje de señas capacitados.
- Información escrita en otros formatos (letra grande, audio, formatos electrónicos accesibles, otros formatos).

BDCH, Inc. proporciona servicios lingüísticos gratuitos a personas cuya lengua materna no es el inglés, como los siguientes:

- Intérpretes capacitados.
- Información escrita en otros idiomas.

Si necesita recibir estos servicios, comuníquese con Wendy Ostrander, Director of Medical Records.

Si considera que BDCH, Inc. no le proporcionó estos servicios o lo discriminó de otra manera por motivos de origen étnico, color, nacionalidad, edad, discapacidad o sexo, puede presentar un reclamo a la siguiente persona:

Wendy Ostrander, Director of Medical Records  
707 S. University Ave. Beaver Dam, WI 53916  
Office: 920-887-4036, Fax: 920-887-6691  
wostrander@bdch.org

Puede presentar el reclamo en persona o por correo postal, fax o correo electrónico. Si necesita ayuda para hacerlo, Wendy Ostrander, Director of Medical Records está a su disposición para brindársela.

También puede presentar un reclamo de derechos civiles ante la Office for Civil Rights (Oficina de Derechos Civiles) del Department of Health and Human Services (Departamento de Salud y Servicios Humanos) de EE. UU. de manera electrónica a través de Office for Civil Rights Complaint Portal, disponible en <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, o bien, por correo postal a la siguiente dirección o por teléfono a los números que figuran a continuación:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Puede obtener los formularios de reclamo en el sitio web  
<http://www.hhs.gov/ocr/office/file/index.html>.



## Tagline Informing Individuals with Limited English Proficiency of Language Assistance Services

### Hmoob (Hmong)

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-877-746-4674.

### Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-746-4674.

### Français (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-746-4674.

### 繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-877-746-4674。

### Deitsch (Pennsylvania Dutch)

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzsch, kansch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprouch. Ruf selli Nummer uff: Call 1-877-746-4674.

### Polski (Polish)

UWAGA: Je eli mówisz po polsku, mo esz skorzysta z bezpłatnej pomocy j zykowej. Zadzwo pod numer 1-877-746-4674.

### عربي (Arabic)

مقرب لصت. ن اجم اب كل رفاوتت ةيوجلل ةدع اسملا تامدخ نإف، ةغللا ركذا تدحتت تنك اذا: ةظوح لم: مكبلا او مصلا فتاه مقر) 1-877-746-4674

### Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-746-4674.



## Tagline Informing Individuals with Limited English Proficiency of Language Assistance Services

### Italiano (Italian)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-877-746-4674.

### Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-746-4674.

### हिंदी (Hindi)

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-877-746-4674 पर कॉल करें।

### ພາສາລາວ (Lao)

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ສົ່ງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-877-746-4674.

### 한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-746-4674 번으로 전화해 주십시오.

### Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-746-4674.







707 South University Ave.  
 Beaver Dam, WI 53916  
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[www.bdchmedicalclinics.com](http://www.bdchmedicalclinics.com)

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 PERMIT NO. 318

Kim Miller, FACHE, CEO

**BDCH Executive Team:**

Mel Bruins, CTO  
 Carolyn Catton, Interim CPCO  
 David Corso, COO  
 Donna Hutchinson, CFO  
 Jason Smith, CMO

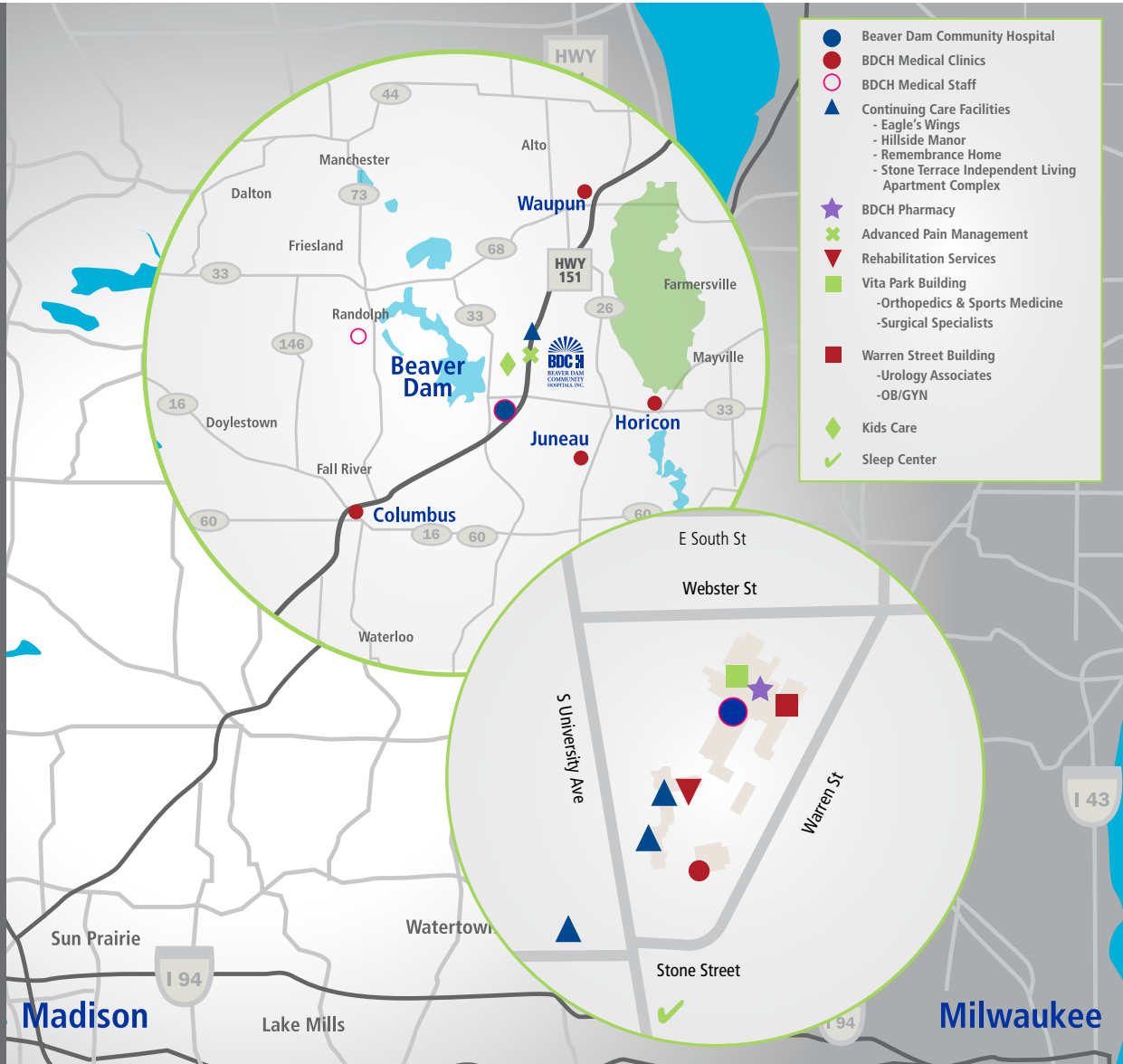
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 Kristin Bisch – Laboratory  
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 Holly Christopherson - Strategy, Marketing & Development  
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Managing Editor, Dan Baulch  
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# Excellence Delivered

Beaver Dam Community Hospitals, Inc.'s mission is to deliver excellence across a continuum of services. We are grateful each and every time you entrust your care with us.